# Oregon Institute of Technology 2008-09 Academic Assessment Plan

# Prepared by

The Executive Committee of the Assessment Commission

**Fall 2008** 

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## Oregon Institute of Technology Academic Assessment Plan 2008-09

#### Introduction

This document outlines OIT's ongoing academic assessment plan, including specific activities planned for the 2008-09 academic year. This plan builds on prior OIT academic assessment plans, which were broadly discussed and approved by both faculty and administrative bodies. The current plan has been developed by the Executive Committee of the Assessment Commission. The Executive Committee will update the plan and report on results annually. This document is posted on the OIT web site at www.oit.edu/provost/assessment.

#### **Assumptions**

OIT's academic assessment plan is built on the following assumptions:

- Assessment of student learning outcomes is a highly important, ongoing, required process within the OIT academic community.
- While there are increasing requirements for accountability in higher education, the primary purpose of assessment at OIT is to improve teaching and learning.
- Assessment at OIT is a collaborative effort.
- Faculty members are expected to contribute to assessment of institutional student learning outcomes (ISLOs) as they are manifested in their programs.
- Faculty members are responsible for assessment of their programs and have the expertise in their disciplines to judge whether or not their students are meeting program student learning outcomes (PSLOs).
- Assessment methods should be reasonable and practical.
- Assessment reports should be written in a concise and straight-forward manner, recognizing the increasing demands on faculty members.
- The Executive Committee's 2008-09 work is based on the official OIT Mission Statement in the 2008-09 catalog. The assessment process links institutional mission, goals, and objectives with institutional student learning outcomes.

#### **Leadership of Academic Assessment Efforts**

The Executive Committee of the Assessment Commission, the Chair of the Assessment Commission, and the Director of Assessment have responsibility and authority to guide academic assessment activities on the campus. The Provost and Deans support the work of the commission and ensure accountability for academic assessment activities across the institution.

The Executive Committee of the Assessment Commission is charged with developing, reviewing and implementing the institutional academic assessment plan. The charge includes the assessment of ISLOs and general oversight of program assessment by departments. Additional information on the Executive Committee can be found in the Mission Statement and Charter for the Assessment Commission, included in Appendix A.

The Chair of the Assessment Commission, appointed by the Provost, provides broad leadership for assessment activities, promotes a culture of assessment among the faculty, and chairs meetings of the Assessment Commission and the Executive Committee of the Assessment Commission. The Chair and the Director of Assessment work closely together to ensure a unified approach to assessment within the institution.

The Director of Assessment is responsible for overall planning, budgeting, organizing, faculty development, and coordination of activities required for an effective and comprehensive educational assessment program. These activities include determining and evaluating learning outcomes, incorporating outcomes into curriculum planning, and providing regular and systematic feedback leading to documented program improvements. The director works closely with the Assessment Commission to administer institutional outcomes assessment and with academic departments to administer program outcomes assessment. The director also serves as a liaison between the Executive Committee and other campus bodies engaged in institutional level assessment activities.

#### **Communication of Assessment Matters**

Systematic and broad communication on assessment matters is accomplished through the following avenues:

- The Director of Assessment and the Chair of the Assessment Commission are voting members of the Academic Council, Curriculum Planning Commission, and the General Education Advisory Council.
- The director prepares written reports for Academic Council for each of its meetings and brings assessment matters to the council as needed.
- The director is a member of the President's Cabinet and reports verbally on assessment matters at each bi-weekly meeting.
- The director periodically updates the Deans and the Provost on important junctures in OIT's structured process and on assessment matters in general.
- The director regularly communicates with assessment coordinators through email, formal meetings, training on assessment topics, and regular consultations and work sessions.
- The Executive Committee of the Assessment Commission meets regularly and includes broad representation from the campus, including the Director of Institutional Research.
- The director writes and disseminates annual assessment reports, as detailed in the Assessment Reporting section below.
- The chair and director ensure that assessment information is shared with appropriate campus bodies, as detailed in the Assessment Reporting section below.

#### **Assessment Reporting**

The director is charged with writing and disseminating the following annual reports, to be completed during each academic year:

- Annual Academic Assessment Plan
- Annual Report on Academic Assessment Activities (including ISLOs and program assessment)
- Annual report on scheduled ISLO assessment activities

Upon completion, these reports will be posted on the Provost's web site and announced to the faculty and administration.

The chair and director ensure that the following assessment information is shared with faculty during the fall convocation period:

- ISLO assessment results from the previous academic year
- Prior year assessment accomplishments and plans for the upcoming academic year
- Other institutional assessment results, such as the Cooperative Institutional Research Program Freshman Survey (CIRP) and the Noel-Levitz Student Satisfaction Inventory (SSI).

#### Liaison with Other Campus Bodies Engaged in Assessment

The director serves as a liaison to other campus bodies engaged in institutional-level assessment activities. In particular, the director works with Student Affairs and the Strategic Enrollment Management committee to ensure that CIRP and SSI reports are shared with appropriate faculty bodies.

#### **Assessment and Curriculum Matters**

As noted above, both the director and chair of the Assessment Commission are voting members of the Curriculum Planning Commission (CPC). These individuals read all curriculum proposals, attend CPC meetings, and provide an assessment perspective to the work of CPC.

The chair and director ensure that appropriate assessment questions are included in the CPC manual for faculty members who are preparing CPC documents. The director provides consultation to faculty members and ensures that final CPC documents for new programs and significant revisions of existing programs contain program mission, objectives, student learning outcomes, and adequate assessment plans.

The chair and director serve on the General Education Advisory Council. They provide ISLO assessment results as they pertain to general education requirements and make recommendations for changes in the requirements as appropriate.

#### **Resources in Support of Assessment**

The Provost's Office provides budget and staff resources to the Assessment Commission and to departments to help design, revise, implement, and evaluate assessment programs. The Provost also provides funding for faculty development and standardized national surveys.

#### **Institutional Assessment**

As noted above, the Executive Committee of the Assessment Commission guides campus efforts in institutional academic assessment. One major focus of these efforts is the ongoing assessment of ISLOs. The committee provides a cycle for assessment of the ISLOs, establishes the performance criteria, and distributes instructions and tools for assessment at both institution and program levels. The committee also plans mid-point and upper-division points of assessment for each ISLO. The ISLOs and the current assessment schedule are shown below in Table 1.

ISLO					
#	Description	2007-08	2008-09	2009-10	2010-11
	Communication (oral, written,				
1	visual)				•
	Team and group work				
2				•	
	Professionalism and ethical practice				
3				•	
	Critical thinking and problem				
4	solving	•			•
	Lifelong and independent learning				
5	skills				•
	Mathematical knowledge and skills				
6			•		
	Scientific knowledge and skills in				
7	scientific reasoning		•		
	Cultural awareness				
8				•	

Table 1. ISLO Schedule

The committee reviews and disseminates reports from assessment of the ISLOs and makes recommendations for changes in curriculum and general education requirements as appropriate. A detailed description of the ISLOs, annual ISLO reports, and the cycle of ISLO assessments are posted on the OIT web site at www.oit.edu/provost/islo.

In addition to assessment of ISLOs, the Executive Committee tracks other institutional assessment activities, described below, and ensures liaison and dissemination of information between campus bodies.

OIT uses standardized tests to assess student learning at entry. The Center for Learning and Teaching uses the Educational Testing Service's Accuplacer exam to assess entry-level mathematics, reading, and writing skills. The results are summarized in OIT's Student Assessment Report (SAR), along with demographic information, SAT/ACT scores, and student responses to college readiness questions. Working with the SAR, advisors meet with incoming students to place them into appropriate math and writing classes. In addition, students with low reading scores are encouraged to register for an introductory psychology class with a focus on reading skills. The Math and Communication Departments track student success and the appropriateness of math and writing placements.

The Strategic Enrollment Management (SEM) Committee assesses entry-level readiness and demographic characteristics of new students every three years using the Cooperative Institutional Research Project (CIRP).

OIT assesses the satisfaction of enrolled and exiting students. The SEM Committee administers the Noel-Levitz Student Satisfaction Inventory every three years in the classroom at a peak class attendance hour. Student Affairs interviews students who choose to completely withdraw during

a term or who stop out after completing a term, using the ACT Withdrawing/Non-Returning Student Survey.

OIT's Career Services Office conducts an annual graduate status survey and reports on the employment status, continuing education, and earnings of recent OIT graduates. The Oregon University System supports this work by surveying system graduates every other year in its "OUS One Year Later: The Status of Bachelor's Degree Recipients" report.

Table 2 below summarizes OIT's regularly scheduled institutional assessment activities.

Students/Instruments	Cycle of Assessment	Last Administered	Next Administered
New Students	C y cre or r issessiment	Zast i tallillistered	1 (one i idililiate)
CIRP*	Every three years	Fall 2007	Fall 2010
Math/writing/reading	Every term		
SAR**	Every term		
	•		
<b>Enrolled Students</b>			
Noel-Levitz SSI***	Every three years	Spring 2006	Spring 2009
OIT ISLOs	Every year		
Stop Out/Exit Survey	Every year		
Alumni			
Graduate Survey	Every year		
OUS One Year Later	Every two years	Spring 2006 for 2005 graduates	Spring 2008 for 2007 graduates

Table 2. Schedule of OIT Institutional Assessment Activities

#### 2008-09 Plans

The committee plans to complete the following institutional assessment work during the 2008-09 academic year:

- The committee will present to the faculty the results of assessment on critical thinking in 2007-08.
- The committee will oversee follow-up activities associated with the assessment of critical thinking.
- The committee will complete the 2008-09 assessment plan.
- The committee will complete the 2008-09 assessment report.
- The committee will assess two ISLOs—on mathematics and scientific reasoning—and prepare written reports on the results.
- The committee will review the graduation survey on ISLOs and revise it as appropriate.
- The committee will update the charter to reflect the new academic structure.
- The committee will examine the Fall 2007 CIRP results for possible action items.

<sup>\*</sup>CIRP: Cooperative Institutional Research Program, a longitudinal study of American higher education; comparative data on over 1400 institutions.

<sup>\*\*</sup>SAR: Student Assessment Report, developed by OIT, provides the new student and advisor with placement test and college readiness information.

<sup>\*\*\*</sup>SSI: Student Satisfaction Inventory, assesses student satisfaction in 11 areas.

- The committee will plan 2009-10 ISLO assessment activities.
- The committee will track "closing the loop" activities at the program level.
- The committee will work with the Communication Department to provide the campus with common rubrics for speech, teamwork, and writing.
- The committee will discuss and make recommendations on bridging ISLO assessment results and associated pedagogy.
- The committee will follow the work of the statewide Learning Outcomes and Assessment Task Force.
- The committee will review and discuss state- and national-level accountability trends and the potential impact for OIT.
- The committee will review the National Survey of Student Engagement (NSSE) for possible use.
- The committee will follow the administration of the Noel-Levitz Student Satisfaction Inventory.
- The committee will join with the General Education Advisory Council to review and recommend changes in general education requirements as appropriate.

#### **Program Assessment**

The Executive Committee of the Assessment Commission provides overall guidance to the campus for its ongoing program assessment efforts. The institution requires that all undergraduate and graduate degree programs create a manageable assessment plan focusing on program-specific learning outcomes created by each academic department.

Many of OIT's programs have discipline-specific accreditation. In most cases, the assessment requirements for specialized accreditation are congruent with OIT requirements. Where possible, OIT encourages faculty to use the assessment reports submitted to these separate bodies as their assessment report for OIT as well.

The director provides the departments with a variety of support for program assessment efforts, including formal meetings of the Assessment Commission, regular one-to-one work sessions and consultations with coordinators, training on assessment topics, regular reminders of assessment tasks and timelines, feedback on assessment efforts, and tracking of progress by each program.

The Executive Committee recommends that each program perform at least four assessment measures for each PSLO under review—two at mid-point and two at the end of the program. The committee also recommends a mixture of direct and indirect measures, with at least one direct measure at mid-point and one at exit. Beyond these guidelines, the faculty are free to select the assessment measures that are deemed most appropriate for each program.

#### 2008-09 Plans

During the 2008-09 year, the committee will continue the structured program assessment process using a strategy centered on submission of small assignments at regular intervals in an ongoing report, including these items:

• Organization of an annual convocation meeting for program faculty to review prior assessment decisions and activities and to plan assessment work for the upcoming year.

- Review of program mission, educational objectives, and student learning outcomes
- Three-year rotational plan for assessing student learning outcomes
- Mapping of each student learning outcome to the program curriculum, indicating where the outcome is taught and can be assessed
- Development of performance indicators for 2008-09 student learning outcomes scheduled for assessment.
- Plans for direct and indirect measures of 2008-09 student learning outcomes scheduled for assessment
- Implementation and re-assessment of planned improvements from prior year assessment work.
- An organized notebook or file cabinet for program assessment records
- Periodic assessment write-ups, including data summaries, evaluation of data, and action plans for program improvement
- Organization of a spring department meeting to review assessment data and make plans for program improvement
- A final assessment report for the learning outcomes web site
- Collection and analysis of senior exit data

The tasks and timelines for 2008-09 are included in this plan as Appendix B.

#### Other Academic Assessment

The director works with Distance Education, Pre-College Programs, and those departments with off-site locations to ensure equivalent academic rigor and the inclusion of comparable assessment measures for these programs.

#### 2008-09 Plans

During the 2008-09 academic year, the director will work with Distance Education to ensure assessment of online courses if the same on-campus course is being used for assessment purposes.

During the 2008-09 academic year, the director will continue work with Pre-College Programs and faculty coordinators to ensure equivalent rigor between OIT courses and high school advance credit courses. Each coordinator will prepare a memo describing steps taken to ensure equivalent academic rigor and stating any concerns. These concerns will be dealt with by Pre-College Programs, the department involved, and the Provost.

The director will contact all assessment coordinators with off-site programs to request that similar assessment measures be administered at both locations.

## Mission Statement and Charter for the Assessment Commission Revision Approved 09/18/08

#### Mission

The Assessment Commission will develop, review, and implement an institutional assessment plan. The Commission will recommend the process for department and administrative evaluation of mission statements, objectives, and outcomes, and will prepare an annual report on institutional progress to the President.

#### Charter

#### **Assessment Commission Membership**

The Commission is composed of the Provost or a Provost's representative, the Director of Institutional Research, the Director of Assessment, and all assessment coordinators. The Provost shall appoint one faculty member to serve as Chair.

### **Assessment Executive Committee Membership**

The Assessment Executive Committee is composed of the Chair of the Assessment Commission, the Provost or a Provost's representative, the Director of Institutional Research, the Director of Assessment, and at least one faculty member from each school, selected by the Chair.

#### **Terms of Service**

**Assessment Commission** 

The terms of service for assessment coordinators are determined by the academic department. The Chair serves a three-year term and may be reappointed.

**Executive Committee of the Assessment Commission** 

Faculty members shall serve on the Assessment Executive Committee for terms of three years and may be reappointed.

#### Leadership

The Executive Committee of the Assessment Commission, the Chair of the Assessment Commission, and the Director of Assessment have responsibility and authority to guide assessment activities on the campus. The Provost supports the work of the commission and ensures accountability for assessment activities across the institution.

The specific responsibilities of the Executive Committee are to:

- Develop, review, and implement the institutional assessment plan.
- Recommend processes for departmental and administrative evaluation of mission statements, objectives, and outcomes.
- Organize and administer all academic assessment outside of departmental efforts.
- Recommend specific improvements based on assessment findings to the Provost.
- Report to the Provost.
- Recommend changes in institutional research and assessment efforts.
- Decide which data to collect to best study issues of institutional importance.

To ensure the efficiency and quality of the Executive Committee's work, the committee is granted a degree of autonomy over its own operations.

The Chair of the Assessment Commission provides broad leadership for assessment activities, promotes a culture of assessment among the faculty, and chairs meetings of the Assessment Commission and the Executive Committee of the Assessment Commission. The Chair represents the Assessment Commission at the Academic Council, the Curriculum Planning Commission, and the General Education Advisory Council.

The Director of Assessment is responsible for overall planning, budgeting, organizing, faculty development, and coordination of activities required for an effective and comprehensive educational assessment program. These activities include determining and evaluating learning outcomes, incorporating outcomes into curriculum planning, and providing regular and systematic feedback leading to documented program improvements. The Director works closely with the Executive Committee to administer institutional outcomes assessment and with academic departments to administer program outcomes assessment.

#### Meetings

The Assessment Commission will meet during convocation week and at least once per term.

The Executive Committee of the Assessment Commission will meet regularly throughout the academic year.

#### Information

The Assessment Commission gathers, analyzes, and disseminates assessment information relevant to the institution. The Assessment Commission gathers information by:

- Collection of institutional student learning outcome (ISLO) data from campus-wide assessment efforts.
- Collection of ISLO data from program assessment efforts.
- Direct requests to university administrators, academic department heads, and/or any group or association of OIT faculty, staff, or students.
- Development and utilization of questionnaires and surveys.
- Use of previously published information or data.

The Assessment Commission analyzes information and data through statistical summaries, compilation of written materials, or other established methods. Analyses may provide the University with information pertinent to specific issues, or it may substantiate recommendations for administrative actions

The Assessment Commission disseminates information by means of:

- Reports on the results of ISLO assessment activities.
- An assessment web site, containing information on general assessment matters, institutional student learning outcomes, and program learning outcomes.
- Written reports to Academic Council at each of its meetings.
- Verbal reports on assessment activities by the Director of Assessment to the President's Cabinet at each of its meetings.
- Responses or reports to departments, activities, or committees based upon requests for information.
- Reports generated from within the Assessment Commission.
- Periodic status reports to the University as specified in its charter.

#### **Annual Reports**

The Assessment Commission will prepare the following annual reports summarizing its activities for the most recent academic year:

- Annual Assessment Plan
- Annual Assessment Report
- Report(s) on ISLO assessment activities

Copies of these reports will be made available in hardcopy and electronic formats.

#### **Amending the Charter**

The Assessment Commission may modify its charter in consultation with the Provost. Proposals for changes to the commission charter go to the Chair, who negotiates suggested changes with the Executive Committee and any affected administrative bodies. The Chair forwards consensus requests to the Provost for approval. In case of lack of consensus, the Chair forwards competing proposals to the Provost for consideration.

9/18/08 Charter revised to remove references to "Associate Provost," a position that was eliminated during academic restructuring in 2007-08.

# Appendix B Assessment Tasks and Timelines for Assessment Coordinators 2008-09

## **Fall 2008**

Task	Due Date	Comments			
1. Review purpose/mission	Convocation				
statement for each program.	meeting with				
2. Review educational objectives	department				
for each program.	faculty, Friday,				
3. Review student learning	Sept 19				
outcomes for each program.					
4. Review program SLO cycle with					
ISLO cycle					
5. Review/draft SLO-Curriculum					
Matrix for 2008-09 SLOs.					
6. Review/develop performance					
criteria for 2008-09 SLOs					
7. Plan direct and indirect					
measures for 2008-09 SLOs.					
8. Review planned improvements					
from spring faculty meeting.					
9. Select faculty member to attend					
meeting and write Math ISLO					
questions for program.					
	October				
Submit first draft of 2008-09 report	Friday,	See example; please bold			
including items 1-8 above. Submit	October 3	changes to items 1, 2, & 3.			
item 9 by email.					
Perform planned fall assessment	October 6 through	(9 weeks)			
measures	December 5				
Attend meeting on Math ISLO	Thursday,				
	October 9, 2pm				
Submit proposed problems for Math	Friday,				
ISLO	October 24				
	November				
Continue fall assessment measures,	Wrap up				
including Math ISLO	measures by				
	December 5				
December					
Submit Math ISLO results	Friday,	Submit math problems, score			
Conclude fall assessment measures	December 5	sheet, summary sheet			
Write up fall assessment results	Monday,				
(including math ISLO) in ongoing	December 15				
report					
*Note: The Assessment Commission will assess ISLOs on Math (fall 2008) and Science (w					

<sup>\*</sup>Note: The Assessment Commission will assess ISLOs on Math (fall 2008) and Science (winter 2009) this year.

Winter-Spring 2009

	Winter-Spring 200	9
Task	Due Date	Comments
Attend Assessment Commission	Thursday, January	
Meeting	8, 2:00 p.m.	
Perform planned winter	January 5 through	(10 weeks)
assessment measures	March 13	
Attend Assessment Commission	Thursday, January	
meeting on Science ISLO	15, 2:00 p.m.	
Submit email on plan for Science	Friday, January 23	
ISLO		
	February	
Continue winter assessment	Wrap up measures	
measures, including Science ISLO	by March 13	
3		
	March	
Submit Science ISLO results	Friday, March 13	Submit Science ISLO activity,
Conclude winter assessment		score sheet, summary sheet
measures	D:1 100	
Write up winter assessment results	Friday, March 20	
(including Science ISLO) in		
ongoing report	<b>3.5</b> 1.20 1.1	
Perform planned spring assessment	March 30 through	(4 weeks)
measures	April 24	
	April	
Plan a date for a two-hour spring	Friday, April 10	
meeting for your program faculty		
and submit email on date		
Wrap up data collection for annual	Friday, April 24	
spring meeting		
	May	
Attend Assessment Commission	Thursday, April	
meeting on spring faculty meeting	30, 2:00 p.m.	
on student learning	, 1	
Submit ongoing assessment report	Friday, May 1	
with results and analysis from		
assessment activities to date		
(through April 24)		
Hold a two-hour program faculty	Week of May 4	
meeting for your program on	through May 8 (6 <sup>th</sup>	
student learning	week of term)	
	Friday, May 22	
Attend final Assessment	Thursday, May	Wrap-up and fall plans
Commission meeting	28, 2:00 p.m.	
	Thursday, May	Wrap-up and fall plans