

Oregon Tech Online Main Line: 541-885-1175 or 866-497-0008 online@oit.edu			
Dean of Online Education	Erika Veth	541-885-1174	BH186
Technology Manager	Janelle Knaggs	541-885-1124	PV294
Instructional Designer	Carrie Dickson	541-885-1142	BH187
Student & Office Support	Shawn Amen	541-885-1175	BH188
Student Support—Current Students	Brandy Brown	541-885-1676	BH184
Student Support—Current Students	Michelle Martin	541-885-1165	BH193
Student Support—Applicants	Bryce Nelson	541-885-1182	BH183
Student Support—Applicants	Crystal Pound	541-885-1928	BH185
Website Specialist	Bob Madeley	541-885-1164	SN202

If you need to know about:	Contact:	
Scheduling an online class	Michelle Martin	
Blackboard shell creation for your on-campus class	Michelle Martin	
Blackboard shell creation for your online class	Carrie Dickson	
Blackboard technical support	Janelle Knaggs	Carrie Dickson
Pedagogical support	Carrie Dickson	Erika Veth
Student support		
Non-degree seeking online student support	Shawn Amen	
MS Allied Health & MS Engineering	Crystal Pound	
Health Informatics, Information Technology, Operations Management, Technology & Management, Health Care Management, Clinical Sleep Health	Bryce Nelson	Michelle Martin
Polysomnography	Shawn Amen	Michelle Martin
Applied Psychology	Crystal Pound	
Dental Hygiene, Diagnostic Medical Sonography, Echocardiography, Radiologic Science, Respiratory Care, Vascular Technology	Brandy Brown	Crystal Pound
MRI Specialization	Brandy Brown	Crystal Pound
Picture Archiving & Communication Systems (PACS) Specialization	Bryce Nelson	Michelle Martin
Student concerns/problems	Department Chair	Erika Veth
Transfer evaluations for online students	Brandy Brown	
Communication plan for online students	Crystal Pound	
Retention for online students	Bryce Nelson	
Website revisions or corrections	Bob Madeley	Janelle Knaggs
State Authorization for Online Education	Erika Veth	
Faculty Recording Studio	Janelle Knaggs	
Blackboard tool integration	Janelle Knaggs	
Zoom Video Communication	Carrie Dickson	
Setting up a new online adjunct	Human Resources	Erika Veth
Setting up a faculty member to teach online for the first time	Carrie Dickson	Erika Veth
Marketing and recruitment for online programs	Erika Veth	
Online Learning Advisory Council	Erika Veth	Carrie Dickson
Billing, contracts, travel arrangements	Shawn Amen	
Student/Employee Payroll	Shawn Amen	