ONBOARDING CHECKLIST FOR SUPERVISORS



This resource is to assist supervisors or department representatives when onboarding new employees

Tools and resources for departments and supervisors are available at www.oit.edu/hr/departmental-onboarding.

Please forward questions to the Office of Human Resources, <u>oithr@oit.edu</u> or 541.885.1120.

BEFORE START DATE

These are tasks that are recommended to be completed prior to a new employee's start date.

Prepare Work Space & Tools

- Identify office
- Order (as needed) and set up desk, chair, office supply basics, trash can, recycle bin, bookshelf, etc.
- Order (as needed) and schedule set up of computer, port, printers, scanners, etc.
- Schedule phone installation and request phone number
- Day before start date: ensure work space is prepared
- Work with ITS to ensure all relevant software is installed and operational, printers and scanners are connected, access to network is active

Communicate Essentials to

Employee

- Inform of standard work schedule
- Provide information about any major dress expectations
- Discuss start time on start date and where to go when employee first arries
- Discuss specialized apparel and footwear, as needed

Check in With Employee About:

- Ergonomics (e.g. foot rest)
- Sensitivities or allergies to fragrances

- Sensitivities to lights or sounds
- Need to sit/stand/move around regularly

Submit Access Form(s)

- Complete IT Employee Entrance Form in <u>TECHweb</u>
- Complete System Access Request form
- DegreeWorks
- T-Drive
- Astra
- Clearinghouse
- Papercut
- HEROES
- Shared calendars & email addresses
- Add to department listservs

Develop Schedules & Schedule Meetings

- Schedule appointment with HR to drop off paperwork and/or present Form I-9 documentation (contact Sandi Hanan)
- Develop first week schedule
- Schedule campus tour
- Develop training schedule
- Schedule meetings with key contacts
- Contact Environmental Health & Safety to schedule specialized training for employees that will be in charge of a lab
- ldentify mentor and discuss roles and responsibilities with mentor
- Schedule time for employee to obtain employee ID card and key fob, prox card, and/or keys

Building Access

- Klamath Falls: Complete key fob request form
- Portland-Metro: Check with Trish Hower
- Salem: Check with the building manager

Announcements & Directories

- Announce new employee to department and constituents
- Add new employee to directories and website
- Add employee to departmental mailing/distribution lists

Order:

- Business cards
- Name badge
- Office name placard

Request:

- PCard/department charge card (if applicable)
- Budget authority set up (if applicable)
- Set up/transfer grant responsibilities (if applicable). Contact SPGA, spga@oit.edu or 541.885.1734.

ON START DATE

These are tasks that are recommended to be completed on a new employee's start date.

Expectations and About the Department

- Review position description with employee and obtain signatures
- Discuss your (supervisor's) management style
- Discuss performance evaluations & timeline
- Provide letter of expectations, if applicable
- Discuss department structure (provide organizational chart, as needed)
- Discuss department culture, traditions, etc.
- Provide employee with a copy of first week schedule and training plans/schedules

Introductions

- Introduce to team/department
- Introduce to mentor (if assigned)
- Introduce to customers/key contacts

Building Orientation/Tour

- Bathrooms
- Breakroom
- Water fountain
- Mail room/stop
- Copiers & copier codes
- Printers
- Fire alarms and fire extinguishers
- AED and first aid kits locations
- Elevator
- Stairs
- Lockers
- Locker room
- Storage closets/rooms
- Recycling, compost, garbage bins

Discuss Critical Procedures

- Evacuation procedures and meeting location
- Identify building evacuation coordinator
- Department 'code word' (prompts a co-worker to call Campus Safety/911)
- Procedure for reporting immediate safety concerns

Discuss Department Policies & Procedures

- Department call in procedure
- Department time of request procedure
- Department breaks and meal periods
- Phone policy, long distance, preferred greeting, voicemail greeting
- PCard policies, as applicable
- Letterhead and correspondence formats, email signature
- Use of out of office assistant when absent and what to include

Conduct and/or Help Employee Sign Up for Any Required Trainings

Visit www.oit.edu/hr/owl for registrations and course information.

- Discrimination & Harassment In the Workplace
- Safety
- Systems
- FERPA
- HIPAA

IT Systems Introduction - As Needed

- Microsoft Office products
- Best browsers to use for systems
- T Drive and other network drives
- Office 365
- OneDrive

FIRST WEEK

These are tasks that are recommended to be completed during the employee's first week.

All Employees

- Check in with employee about ergonomics or other specialized needs
- Conduct one-on-one meeting (it is recommended that this be scheduled at the end of the employee's first week)
- Ensure employee has visited HR to present documents for Form I-9 (employment eligibility verification)
- Check in with the employee about how their first week went and take time to review training schedules and key policies, as needed
- Continue introductions, as needed
- Check in with employee about status of obtaining key fob/building access items and employee ID card, as needed
- Explain how the employee's role fits in the work group and department
- Make note of and follow up on any questions or concerns the employee brings up
- Verify that computer, network systems, printer, email, telephone, voicemail, etc. are working and ensure that designated printer is set as default.
- Provide Sandi Hanan with employee's office number, phone number, and fax number this will update the university web directory
- Check in with the employee to ensure they have the tools and resources necessary to perform their job
- Begin working with employee to identify performance goals to be achieved in the next six months (classified)/six to twelve months (unclassified)

Faculty

- Faculty Senate
- Faculty Handbook
- Academic Catalog
- Academic Advising Handbook
- Preventing plagiarism
- Student Affairs

FIRST MONTH

These are tasks that are recommended to be completed during the new employee's first month.

Reminders:

- Answer employee's questions and help foster engagement with the university
- Schedule and conduct weekly or bi-weekly meetings with the employee and provide constructive feedback
- Schedule ergonomics assessment with EH&S. 541-885-1556 or Sherry.Himelwright@oit.edu.
- Check in with department members for their perspective regarding the new employee
- Describe the department's strategies and goals and how they relate to university goals
- Work with employee to set short-term and long-term goals
- Have a welcoming social event for the new employee and invite department members and key contacts
- Invite employee to Oregon Tech campus-wide events and introduce them to others
- Provide employee with information on various community outreach opportunities (clubs, outdoor activities, associations, etc.)
- Continue introductions, as needed
- Early in first month: Work with employee to finalize performance goals to be achieved in the next six months (classified)/six to twelve months (unclassified)

FIRST THREE MONTHS

These are tasks that are recommended to be completed during the new employee's first three months.

Reminders:

- Regularly provide informal feedback
- Work with employee to establish a training schedule and/or improvement plan to meet future goals
- Encourage employee to attend Oregon Tech campus-wide events and introduce themselves to others

- Celebrate successes and recognition of employee's contributions
- Review performance goals with employee
- Review issues or challenges and identify ways to resolve them
- Ensure the employee has completed required trainings
- Answer questions and help foster engagement with the university
- Provide employee with networking resources
- Provide additional information on various community outreach opportunities

SIX MONTHS

These are tasks that are recommended to be completed during the new employee's first six months.

Reminders:

- Determine and discuss performance goals to be achieved in the next six months (second six months of employment) with the employee
- Regularly provide informal feedback
- Celebrate successes and recognize the employee's contributions
- Review the department onboarding process with the employee What is working well? What is missing?
- Schedule annual performance review (approximately 1 year after start date)

Trial Service

These are tasks required for supervisors of classified employees ONLY.

Contact Human Resources prior to six month point if issues arise.

- Develop written trial service evaluation
- Conduct trial service evaluation meeting with employee

FIRST YEAR

These are tasks that are recommended to be completed during a new employee's first year.

- Regularly provide informal feedback
- Encourage/help employee to get involved with on campus committees or cross-functional teams (if appropriate)
- Conduct annual performance review
- Celebrate the successful completion of the employee's first year (recommended: team lunch/dinner)
- Discuss employee's professional development goals and identify relevant learning opportunities
- Gather feedback and suggestions from the employee on ways to improve the department onboarding experience